

Agenda



Market overview & positioning	Mike Brown
Strategic focus areas that underpin growth & create value	Mike Brown
Strong franchise with clear pathway to meeting our medium to long term targets	Raisibe Morathi
Conclusion	Mike Brown

Nedbank Group – an overview



54% shareholding in Nedbank Group

Market capitalisation R104bn

Access to the largest banking network in Africa

39

Countries

(21.2% share in ETI)

Total retail clients
7.8m

Large corporate clients
> 600

Assets

R966bn

+7.6% (5 year CAGR) SA's most

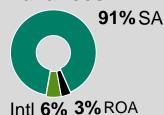
Transformed

bank¹

Deposits

R763bn

+7.3% (5 year CAGR) **Advances**



Assets under management

R295bn

+10.8% (5 year CAGR) Advances
Retail 38%

62%
Wholesale

Employees

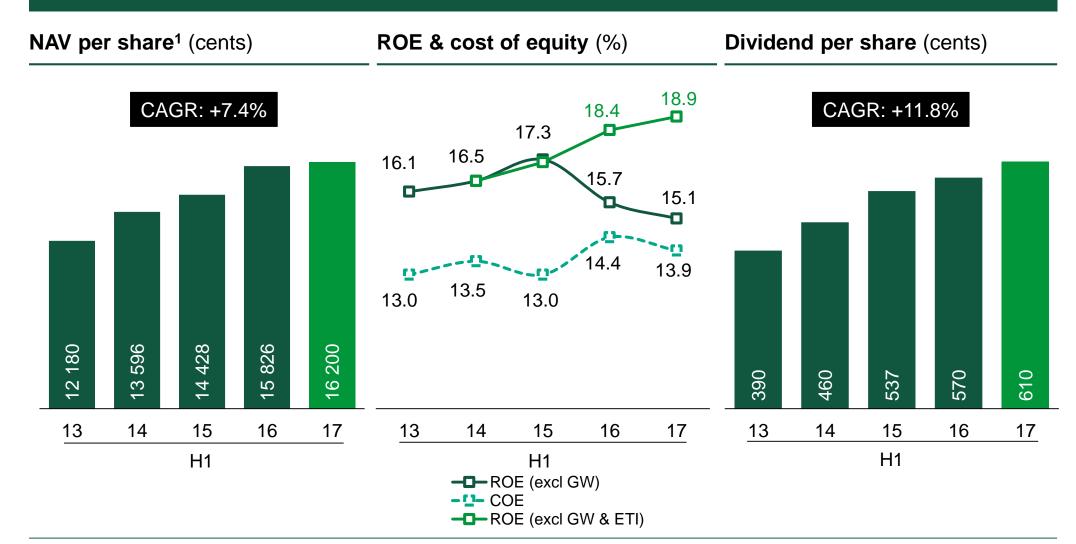
32 349

Total ATMs
4 060
Total outlets
716

Nedbank Group – track record of delivering value to shareholders



NAV + Dividend growth (19% CAGR) > Nominal GDP (7% average)



¹ NAV per share excluding ETI: CAGR +8.8%

Rationale of the Nedbank – Old Mutual strategic relationship



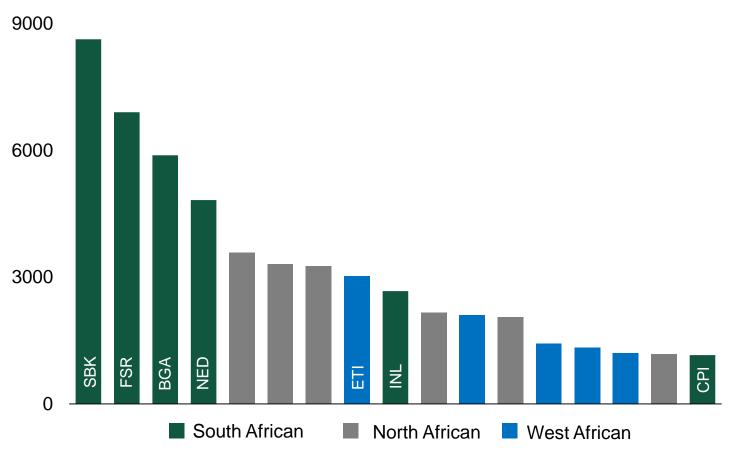
- Benefits of a strategic shareholder (Confirmation of strategic minority stake. Improved free-float/ liquidity)
- Nedbank manufactures & distributes simple bancassurance products & works alongside Old Mutual as preferred product provider on complex risk products – arms-length agreements in best interests of clients
- Nedbank transactional banker to Old Mutual (Nedbank's largest transactional client)
- Synergies, costs savings & joint procurement
 - R1bn joint synergy target by 2017 remains on track (c30% of which accrue to Nedbank)
 - Continue to assess opportunities to create value where there is commercial rationale to do so
- Continuity of confidence in Nedbank for multiple stakeholders

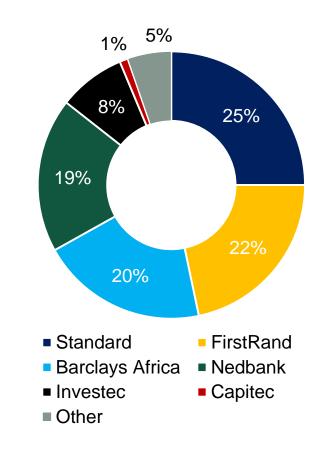
Nedbank Group – one of Africa's largest banks



Largest banks in Africa¹ (Tier 1 capital, USD\$)

SA advances market share² (%)





¹ The Banker Magazine (July 2017) | ² BA 900 (June 2017)

Nedbank Group – a strong, diversified & growing financial services provider



Corporate & Investment Banking

Banking solutions to corporates, institutions & parastatals with turnover of >R750m per annum.

Retail & Business Banking

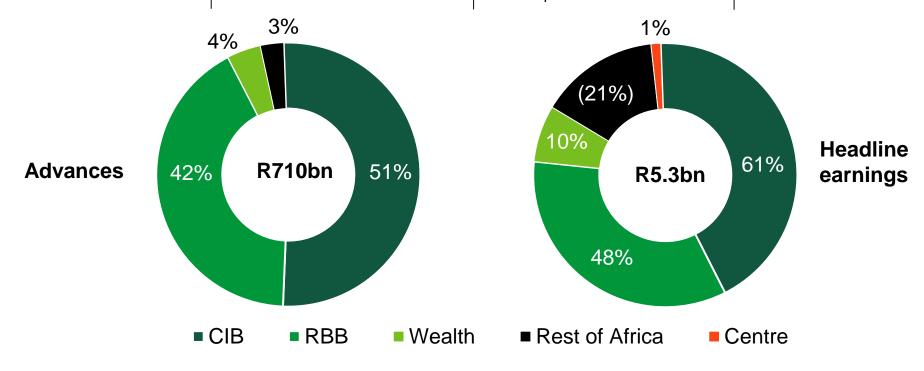
Banking solutions to individual retail clients, as well as businesses with a turnover of <R750m per annum.

Wealth

Integrated insurance, asset & wealth management solutions for a wide spectrum of clients, including entry-level to high-net-worth individuals, corporates & businesses

Rest of Africa

Banking solutions to retail, small & medium enterprises (SMEs), business & corporate clients across the 6 countries we operate in.

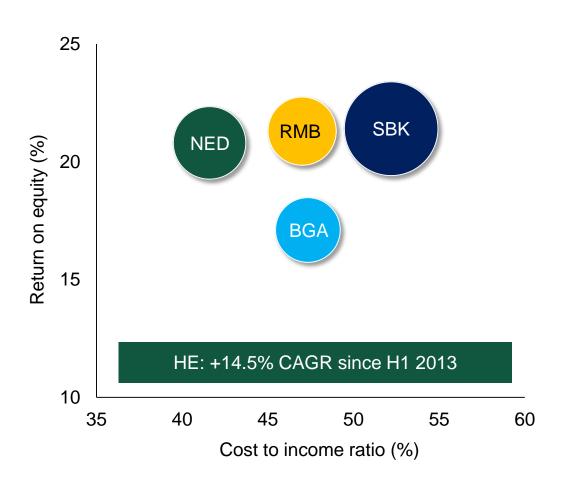


^{*} All figures as at 30 June 2017 (interim results for 6 months). Headline earnings for FY 2016: R11.5bn

Nedbank CIB – a core strength & leadership in key markets



ROE, efficiency ratio & headline earnings (H1 '17)



Key strengths & differentiators

- Strong franchise providing good returns (ROE >20%)
- Market leadership in commercial-property & renewable-energy financing
- Leading industry expertise in mining & resources, infrastructure, oil & gas, telecoms & energy.
- Solid advances pipeline (growth opportunity when business confidence improves)
- CIB integration providing significant client penetration & cross sell opportunities; & attractive to attract & retain high quality intellectual capital
- Efficient franchise (best efficiency ratio) & high quality portfolio (low CLR)

Partner network







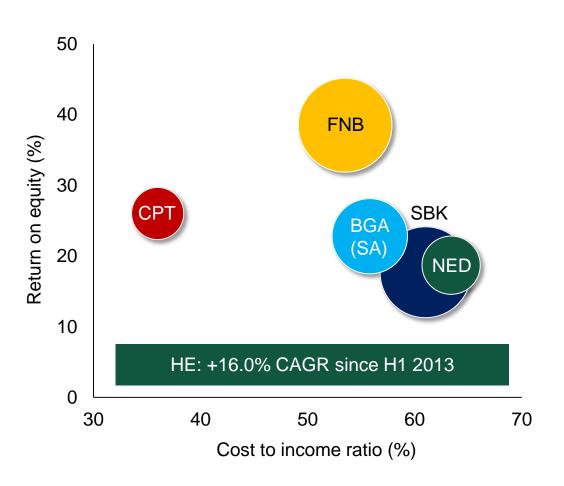




Nedbank RBB – ROE expansion underpinned by quality book & gaining share of SA retail profit pool



ROE, efficiency ratio & headline earnings (H1 '17)



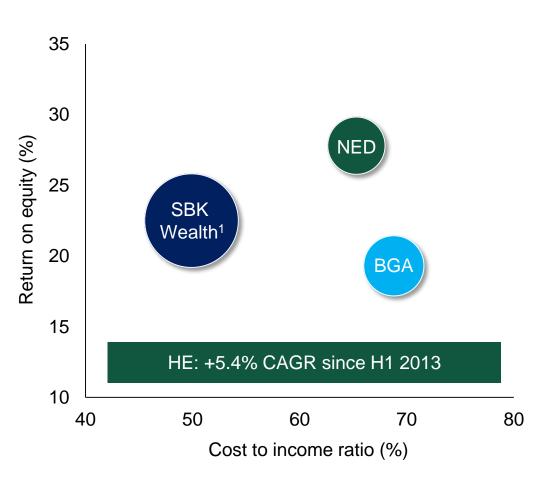
Key strengths & differentiators

- Investment delivering benefits as earnings grow & ROE continues to increase
- **Strengths** in deposit taking (19% market share), vehicle finance (31%), business banking (21%), card acquiring (>20%)
- Market share gains in areas of strength
- Track record of solid client & NIR growth
- Historic selective origination & quality portfolio continue enabling relative CLR outperformance
- Digitisation & back-office optimisation to drive transactional client growth & efficiency ratio to <58%

Nedbank Wealth – high quality, high ROE business with growth potential



ROE, efficiency ratio & headline earnings (H1 '17)



Key strengths & differentiators

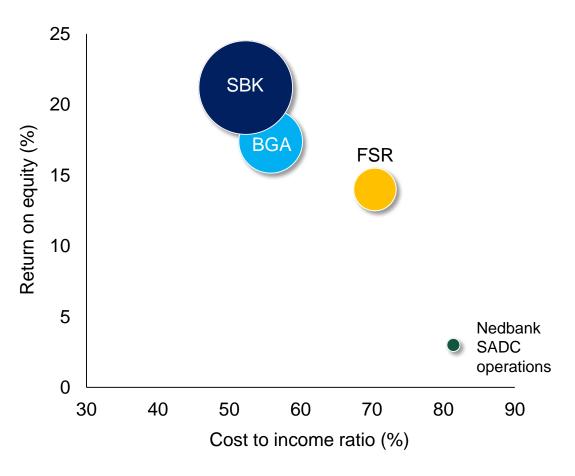
- Integrated local & international high-networth franchise
 - Rich heritage & strong client base
 - Market-leading digital innovations
- Best of BreedTM Asset Management model
 - Top 3 SA manager for 9th consecutive year
 & top offshore manager for 3rd year
 - R295bn AUM 5th largest Unit Trust Manager in SA
- Growing insurance business
 - Wider penetration of Nedbank client base
 - New product innovation

Size of bubbles reflect headline earnings (Rm) of Wealth peers based on latest interim results | 1 SBK Wealth based on latest disclosure, excluding Liberty (ROE not disclosed) | Like-for-like comparison to peers difficult given different product & geographic contributions.

Rest of Africa – investing to create scale & unlock future growth



ROE, efficiency ratio & headline earnings (H1 '17)



Key strengths & differentiators

- SADC (own operations)
 - Investment into technology & digital to generate scale (Flexcube core banking & mobile in 4 countries)
 - Strong franchises in Namibia & Mozambique
- Central & West Africa (ETI alliance)
 - The Ecobank–Nedbank Alliance: footprint across 39 countries, the largest in Africa
 - Increase dealflow by leveraging ETI's local presence & knowledge and Nedbank's structuring expertise & balance sheet
 - Transactional banking to 84 Nedbank wholesale clients

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Our purpose, vision & strategic focus areas for creating value & driving growth



Purpose: To use our financial expertise to do good for individuals, families, businesses and society

Vision: To be the most admired financial services provider in Africa by our staff, clients, shareholders, regulators and communities

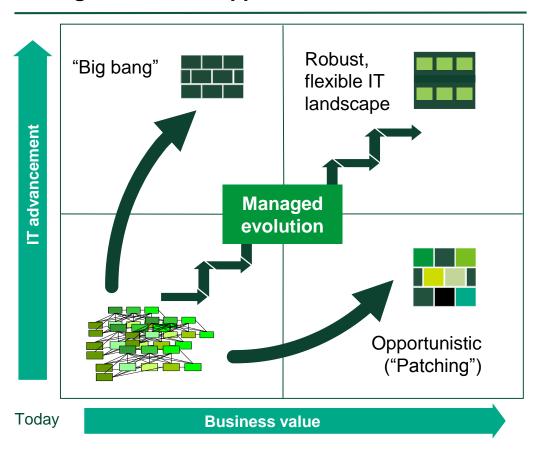




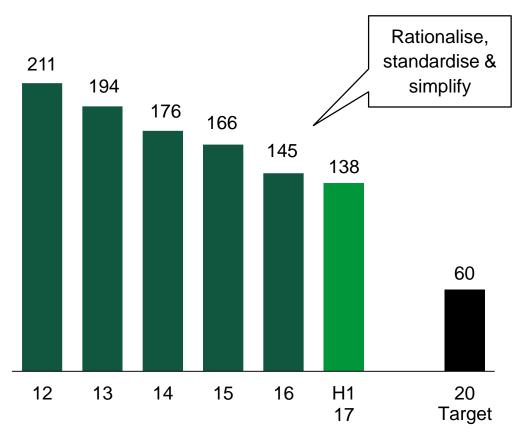
Delivering innovative market-leading client experiences – underpinned by managed evolution IT approach & complemented with a Digital Fast Lane capability



Managed evolution approach



Core systems (#)



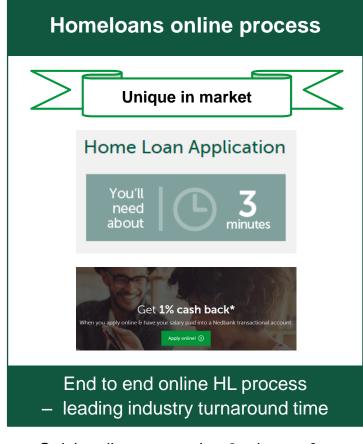
Digitising from within while ensuring we remain at the forefront of cyber resilience

Delivering innovative market-leading client experiences – enhancing client access through digital offerings



Nedbank Private Wealth App Rated one of the best **HNW Apps globally** Best in class client experience & full financial suite of digital services

- Independently rated a top SA High-networth banking App & 6th best globally¹
- Launch of new Nedbank Retail Money App & Rest of Africa Banking Apps



- Quick online answer in ~3 minutes & bond quote in ~3 hours
- 11% of all applications
- Unique 1% cash back up to R15,000



- Launched at Gautrain Station (Oct '17)
- Technology available: Intelligent Depositor, Video Banking, Quick Chat Banking, Self Service Kiosk, Virtual Reality, Grab & Learn Wall, Facial Recognition etc

Delivering innovative market-leading client experiences – value for clients through unique CVPs



Market Edge™ **Unique in market** Nedbank **MARKET**EDGE™ Leveraging Big Data for client benefit

- Best Analytics product in Africa award '15
- EFMA Accenture Best Global Big Data & **Analytics Product '15**
- MIT best practice case study '16



- Since launching, less than 3 years ago, 32% of Greenback members have a **Shop Card**
- Launching new, differentiated loyalty & rewards programme in 2018

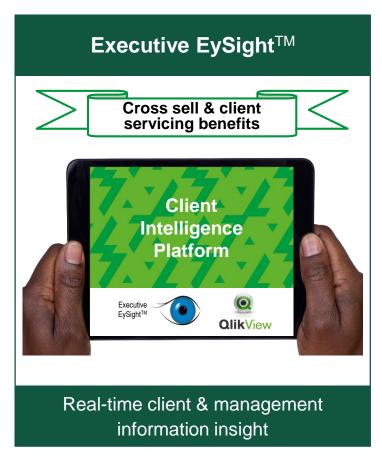


- Rural community access to cashless banking, personal loans & digitalpayment solutions through Masterpass.
- Community upliftment mobile service provider owned by the community

Delivering innovative market-leading client experiences –

improved decision making & operational efficiencies





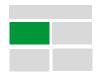
- Insight into client cross/ up-sell opportunities
- Insight into client & business profitability



- 50 software robots implemented to date errors reduced by up to 96%
- Up to 300 software robots to be implemented in 2018



- Flexcube core banking rolled out in 4 African subsidiaries
- SAP ERP implemented (Finance, procurement & HR)
- CIB trading & derivative systems implemented



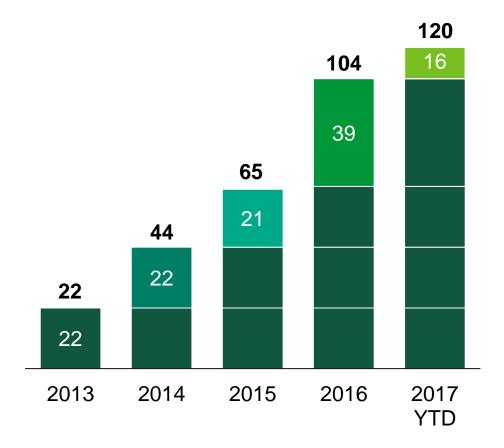
Growing our transactional banking franchise faster than the market – ongoing new primary client wins in CIB



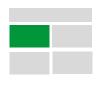
Primary transactional account wins



Net primary client gains (#)



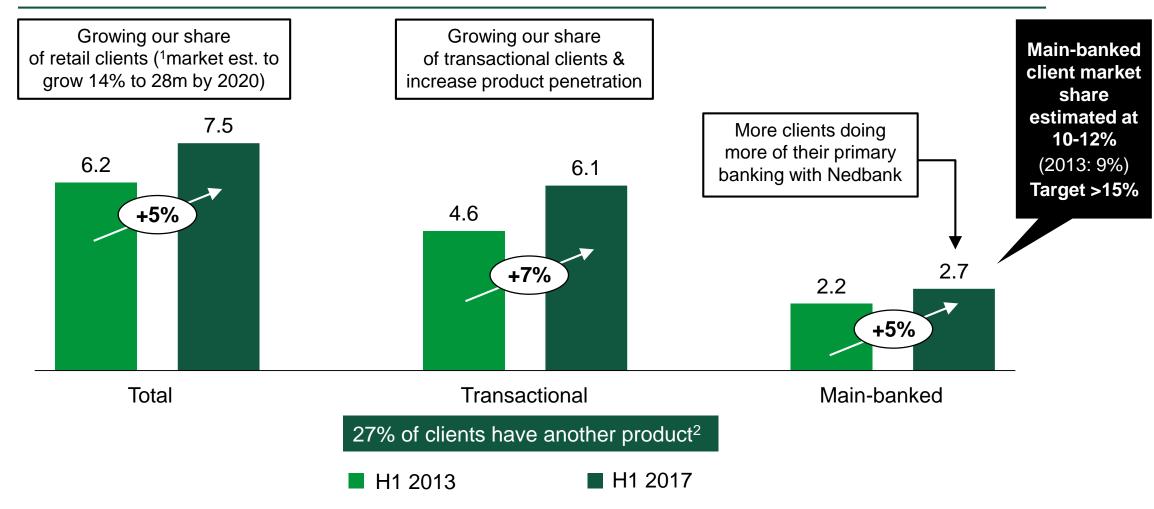
*2017 YTD as at end Sep 2017



Growing our transactional banking franchise faster than the market – growing client base with opportunities for greater cross-sell & deeper share of wallet in RBB



Retail clients (m, CAGR %)



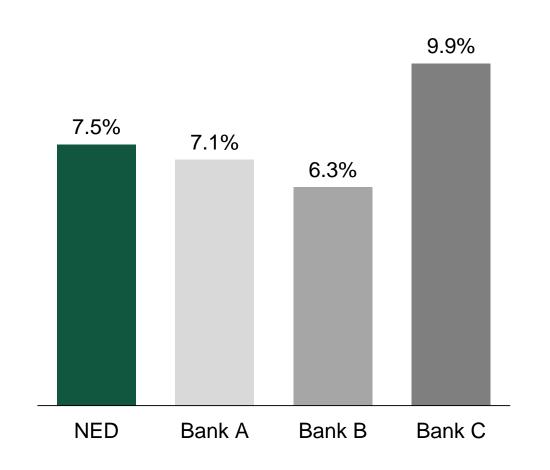
¹ Number of SA banked consumers estimated to grow from 24.6m (2015) to 28m by 2020 (clients are multi-banked). Source: AMPS | 2 Excluding bancassurance products, including bancassurance: 44%



Being operationally excellent in all we do – significant investment in the franchise, while extracting efficiencies



Expense growth H1 2013 – H1 2017 (CAGR %)



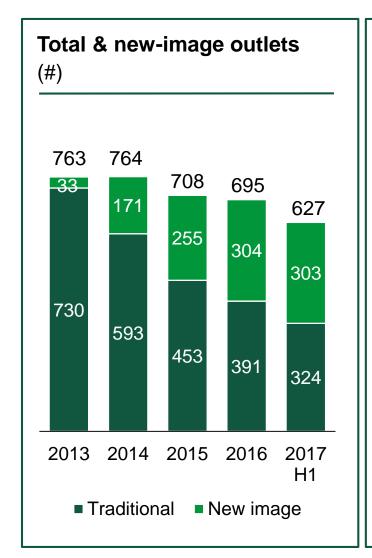
Nedbank investments (H1 2013 – H1 2017)

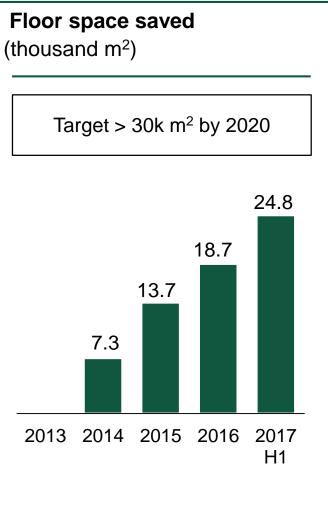
- ATMs +686 (+22%)
- Intelligent depositors +720
- New format branches +303
- Annual IT cashflow spend: R1.0bn to R1.7bn
- Foundation projects Service Oriented Architecture, Customer Relationship Mgnt, Digital Experience Mgnt etc
- Digital innovations, Flexcube core banking system for ROA, SAP ERP etc
- Regulatory requirements
- Rest of Africa investment & Banco Único consolidation

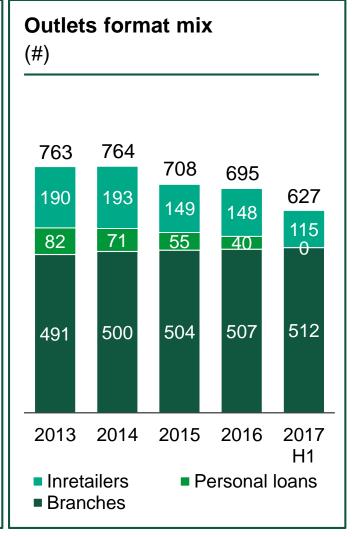


Being operationally excellent in all we do – focus on optimising our footprint through digital enhancements & reduced floor space







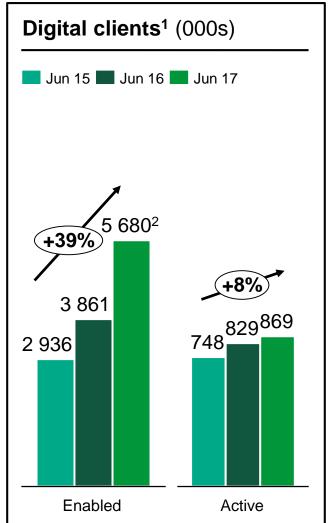


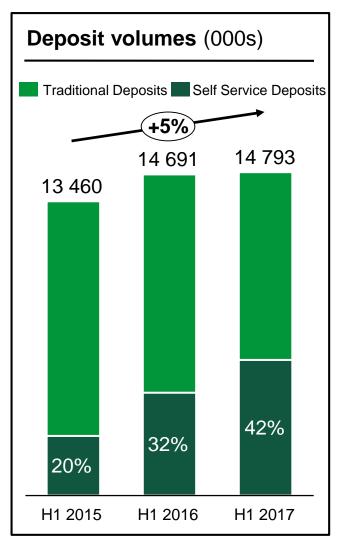


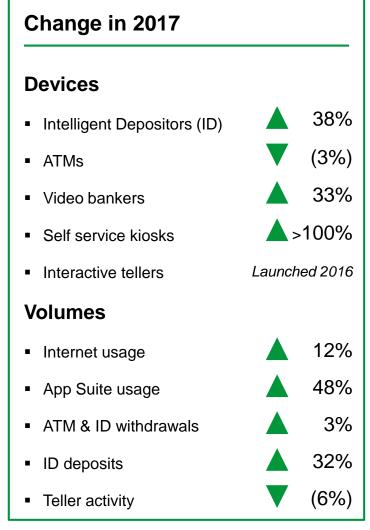
Being operationally excellent in all we do – shifting to digital products



& processes







¹ Digitally enabled & active clients have been restated to include all digital channels & to allow for only last 90 days of recent activity.

² Growth largely as a result of the Digital Activation programme run in Q4 2016.



Managing scarce resources to optimise economic outcomes – selective market share growth for sustained economic profit delivery



BA 900 market share (%)

Advances	Share ¹	Trends	Deposits	Share ¹	Trends
Home loans	14.5	•	Household	19.0	
Vehicle finance	27.6		Term	21.2	
Personal loans	10.9		Commercial	17.1	
Card	14.2		Wholesale	20.7	
Commercial property	40.1		Asset managers	21.5	
Core commercial ²	22.1	•	Foreign	13.6	

¹ BA900 – June 2017 (Compared to June 2016)

² Core corporate loans comprise commercial mortgages, corporate overdrafts, corporate credit cards, corporate instalment credit, foreign sector loans, public sector loans, preference shares, factoring accounts & other corporate loans (other loans and advances excluding household personal loans).



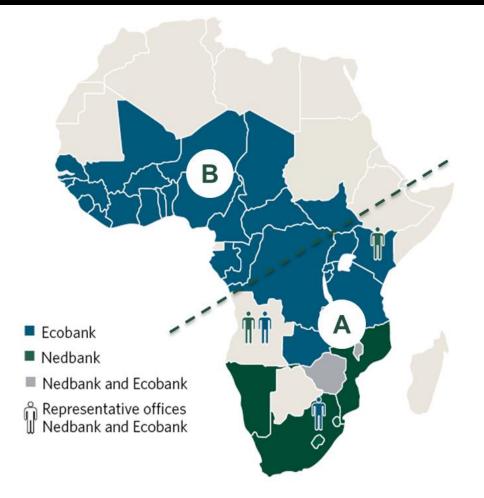
Providing our clients access to the best financial services network in Africa – two pronged strategy



Seamless banking experience across 39 countries

Central & West Africa

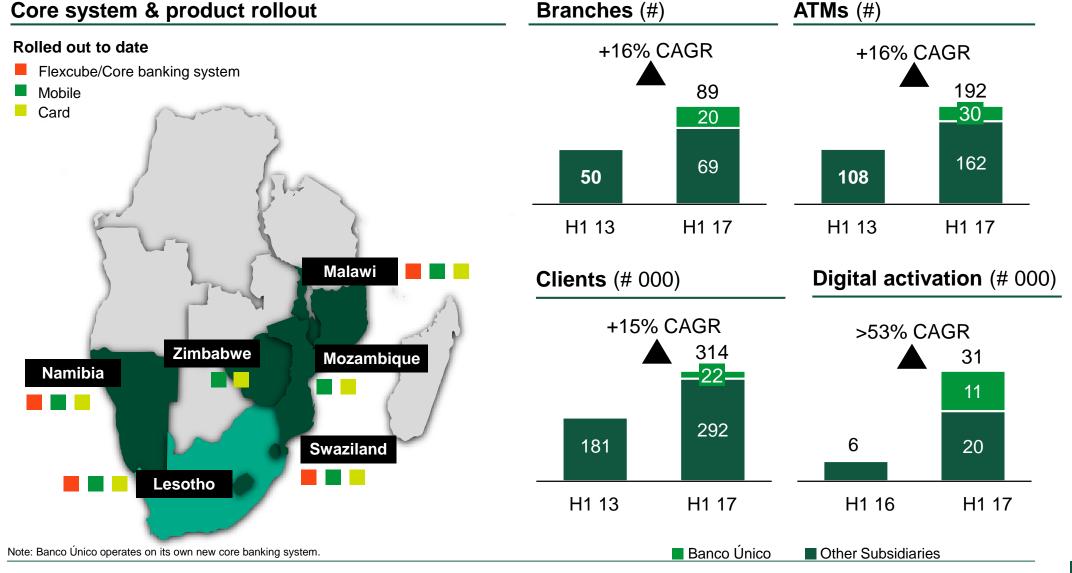
– alliance approach to
access new markets
(c20% strategic
investment in ETI)



sade & East Africa – own, manage & control banks (6 countries & 2 representative offices)

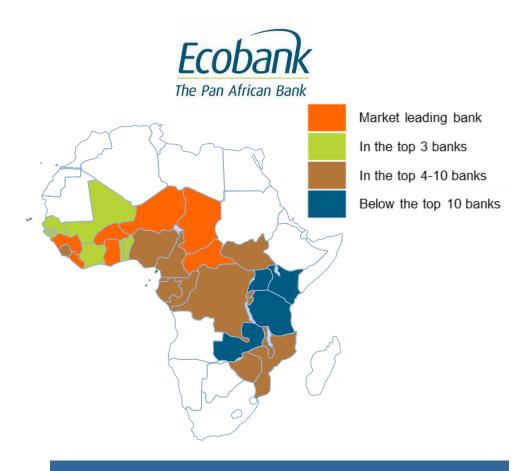
Providing our clients access to the best financial services network in Africa – investing & building scale in SADC





Providing our clients access to the best financial services network in Africa – ETI an important strategic investment





- Distinct market leader in 7 countries
- #2 or #3 position in another 7 countries

Strategic rationale

Benefits from strategic relationship

- Nedbank wholesale client access to key markets & 84 transactional banking with ETI
- Commercial relationship opportunity for cross-border transactions & building a deal pipeline in Africa

Unlock financial return on investment

- ETI target ROE > COE | Price : book > 1
- Audited H1 '17 results reflect recovery underway
- Progress on transactional banking initiatives, operational efficiencies & risk management
- Strengthened governance & shareholder representation
- Share price up 65% YTD as sentiment improves

c20% shareholding underpins strategic relationship, without attracting undue regulatory costs

People 2020 – transforming our leadership, culture & talent capability to deliver our strategy





- Purpose-led **LEADERSHIP** that inspires & enables individuals & teams to thrive in the Nedbank of the future
- Client-driven, agile, innovative, people centred CULTURE
- Multi-skilled & mobile TALENT that are agile – commercial & digitally savvy

New World of Work – focus on organisational design, behavioural shifts, change management, analytics, reinventing skills etc

Agenda

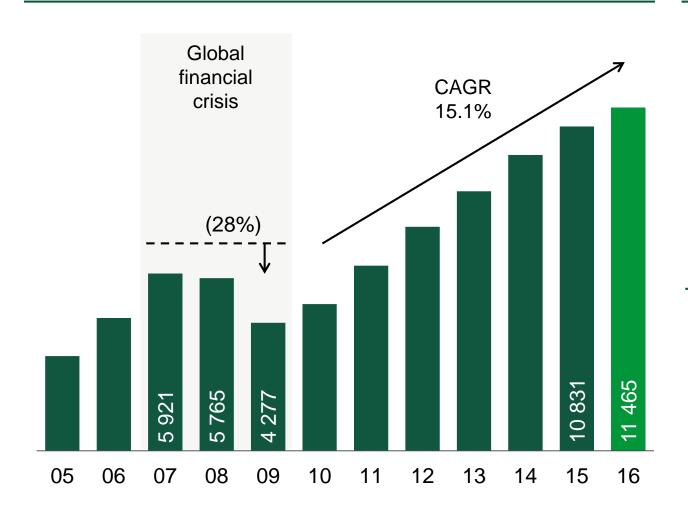


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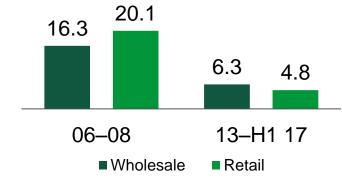
A strong base to weather a challenging environment



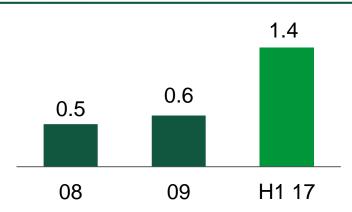
Headline earnings (Rm)



Loan growth (CAGR %)



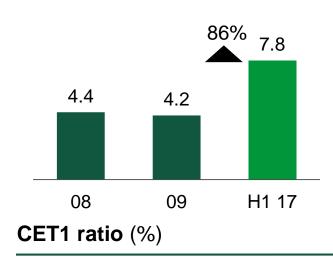
Endowment benefit for 1% change in interest rates (12-months) (Rbn)



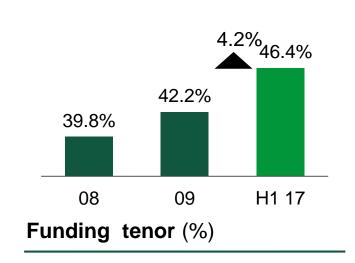
A strong base to weather a challenging environment



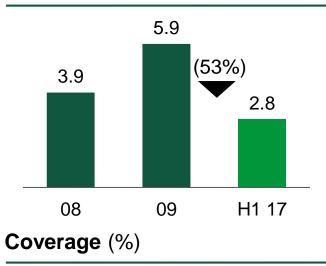


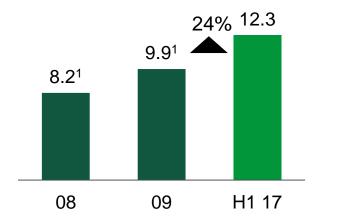


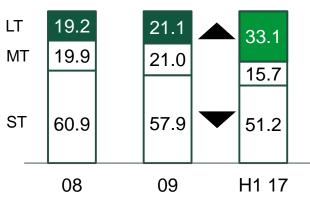
NIR income contribution (%)

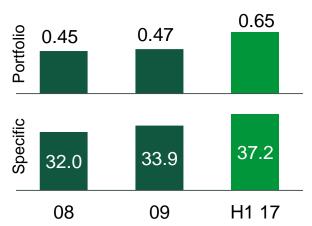


Defaulted advances (%)









¹ Core equity tier 1.

The environment over the next 3 years



Macro-economic outlook¹ (%)

1	2017	2018	2019	2020
GDP SA	0.8%	1.2%	1.9%	2.3%
GDP SSA	2.6%	3.5%	3.6%	3.7%
Inflation (CPI)	5.3%	4.8%	5.6%	5.6%
Industry credit growth	4.6%	6.3%	7.8%	10.0%
Average Prime rate	10.4%	9.7%	9.6%	10.2%

Anticipated developments

- Political events impact short term confidence
- Credit growth to improve off a low base
- Interest rates reduce in 2018 before increasing in 2019 & 2020
- Local currency downgrade not currently anticipated in our base case, but risk remains
- Accelerated adoption of mobile & digital technology
- Progressive regulatory change Basel III in place, but other regulatory requirements continue

¹ Assuming no local currency downgrade | All Nedbank economic unit forecasts, except GDP SSA as per IMF

The key drivers¹ to meet our key medium to long-term targets



	<u>18 19 20</u>
NII)
AIEA	
times	
Net interest margin	
less	
Credit loss ratio	
plus	
NIR / expenses	
plus	
Associate income	

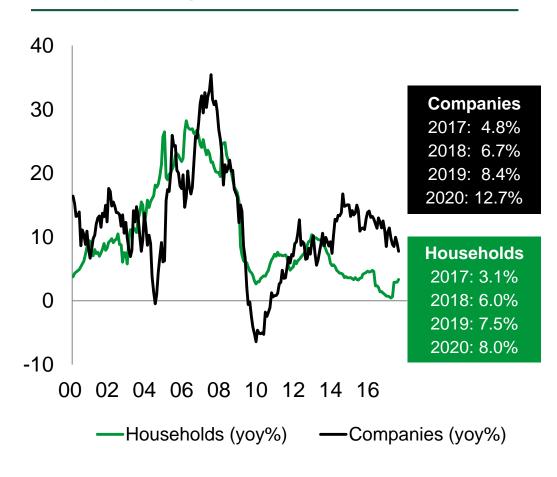
Metric	June 2017	MLT target	Future trajectory
ROE (excl goodwill)	15.1%	5% above COE	
Diluted HEPS growth	(3.7%) +5,9% excl ETI	≥ CPI + GDP +5%	
Efficiency Ratio	59.3%	50 – 53%	
CET 1 ratio	12.3%	10.5 – 12.5%	
Dividend cover	1.80x	1.75 – 2.25 times	Remain in range

¹ Indicators are not financial forecasts, but indicative trends based on current economic forecasts | The financial information on which the drivers are based have not been reviewed and reported on by Nedbank's external auditors

Net interest income – driven by improving advances growth, endowment, asset pricing & funding costs



Industry credit growth (%)



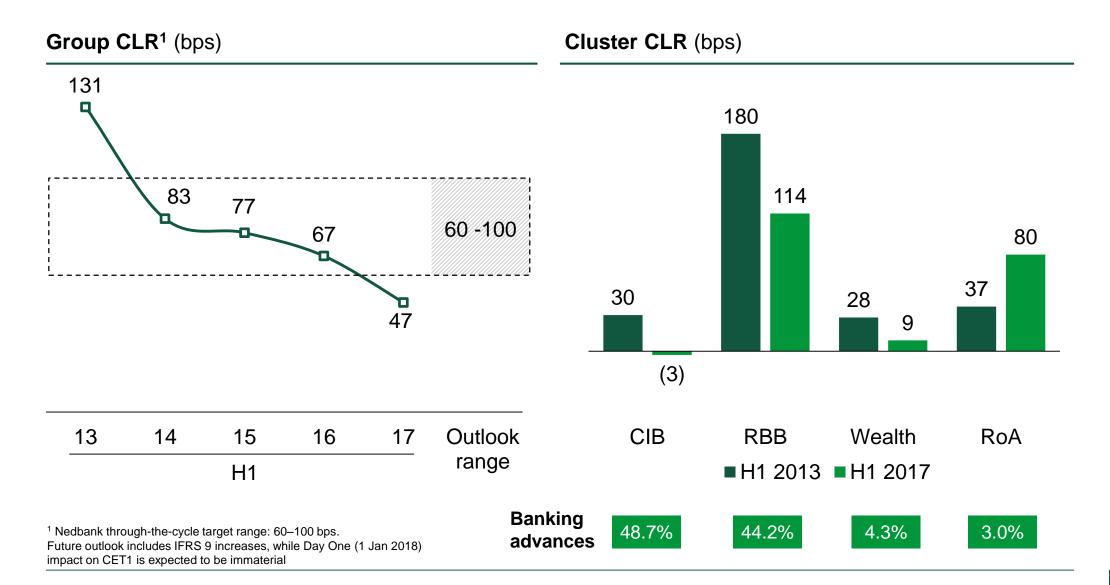
Net interest margin drivers

	2017	2018	2019	2020
Endowment				
Asset mix				
Asset pricing	_			
Liability mix				
Liability pricing		V		_
Basel 3 funding				
Total		>		
Local currency downgrade funding impact ¹	•	•	>	>

¹ Local currency sovereign credit rating downgrade is not currently the base case for Nedbank Group forecasts. Grey arrows indicate small relative changes year on year All based on current economic outlook

Credit loss ratio – underpinned by a quality portfolio across all clusters

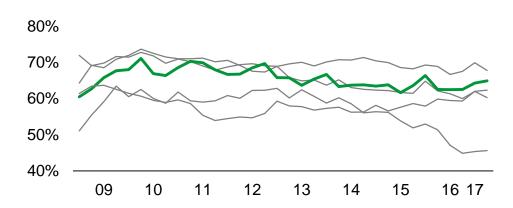




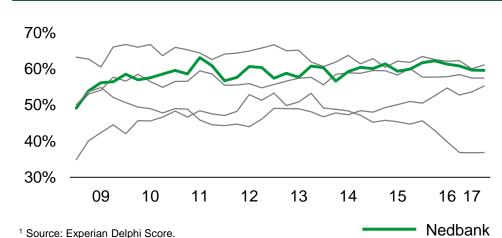
CLR – good asset quality & low risk retail book



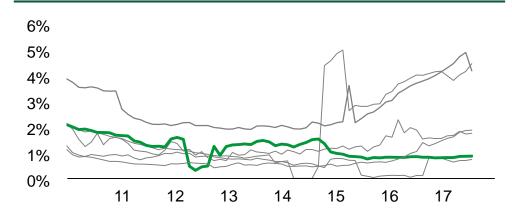
HL new business – low-risk clients proportion¹ (%)



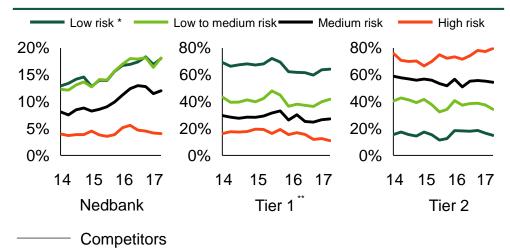
HL new business – low-risk properties proportion² (%)



Vehicle finance 3- months+ arrears benchmarking³



PL market share of new business by risk band⁴ (%)



² Source: Lightstone Risk Quality Grade.

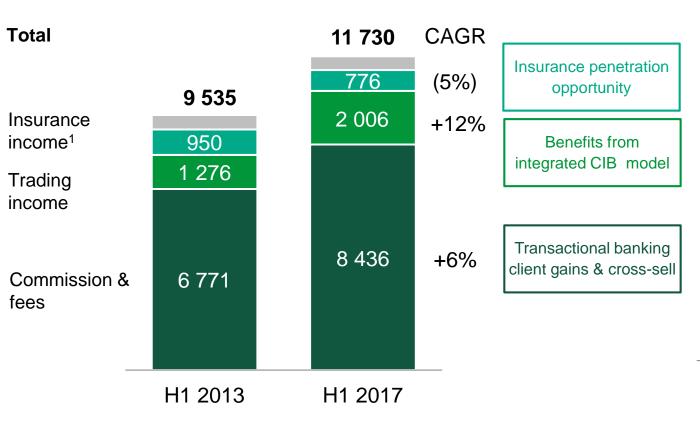
^{*} Low risk (Bureau score >= 658); low-medium risk (Bureau score 644-657); medium risk (Bureau score 626-643); high risk (Bureau score <= 625). ** Tier 1 refers to big 4 banks, excluding Nedbank, while Tier 2 refers to remaining material providers of unsecured personal loans.

³ Source: TransUnion. ⁴ Source: Experian.

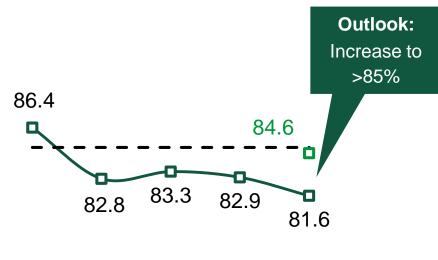
NIR – solid commission & fee income growth & strong trading performance







NIR-to-expenses ratio (%)

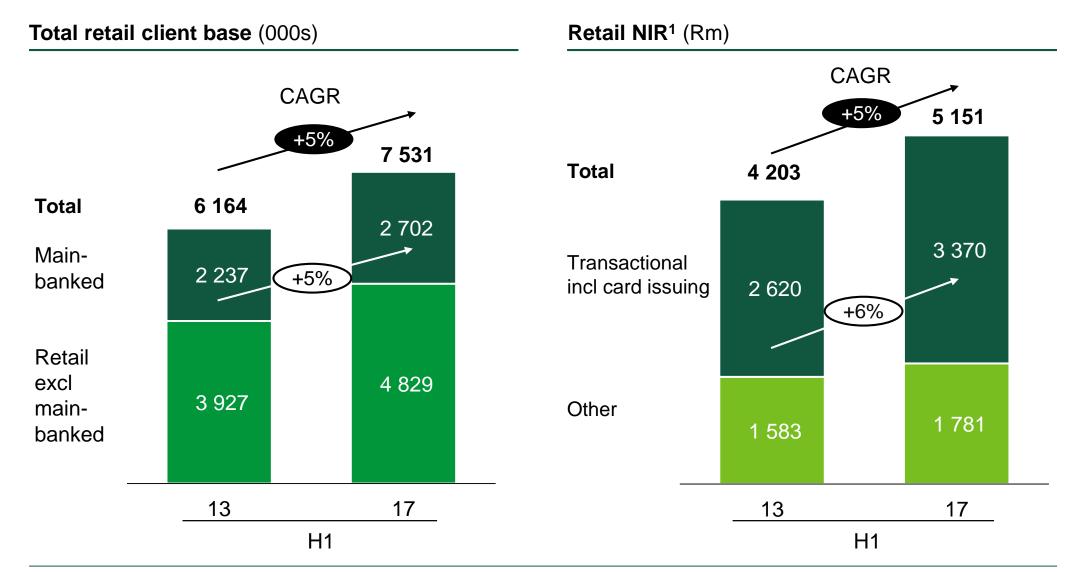


2013 2014 2015 2016 H1 2017

- **─** Nedbank Group
- Nedbank Group excl RoA
- MLT target > 85%

NIR – Retail NIR growth underpinned by ongoing client gains & deepening share of wallet



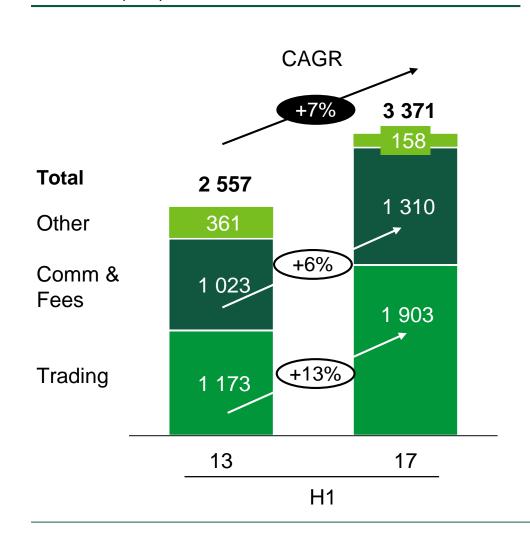


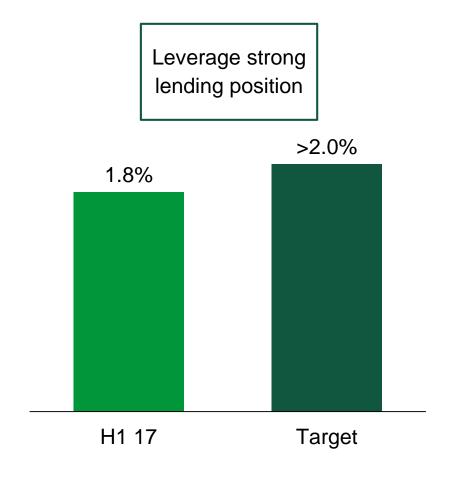
NIR – CIB integrated model continues to drive revenue growth



CIB NIR (Rm)

CIB NIR-to-average advances ratio



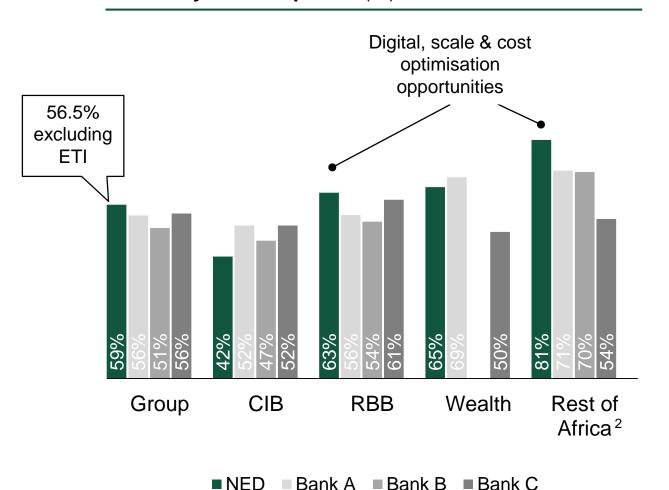


Expenses – opportunities to improve efficiency ratios in RBB & ROA as we progress towards our target of 50-53%



Efficiency ratio vs peers¹ (%)

■ NED



Performance targets linked to LTIs

Strategic targets set for 31 Dec 2019:

- → R1bn pre-tax Target Operating Model synergies
- → 15% Retail transactional market share³ (currently estimated at 10-12%)
- → 16.5% Commercial transactional deposit market share⁴ (currently 14.4%)

Key cluster C:l ambitions

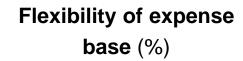
- → Maintain CIB at ~40%
- → Improve RBB from 63% to ≤58%
- → Improve Wealth from 65% (to TBC)
- → Improve RoA from 81% (to TBC)

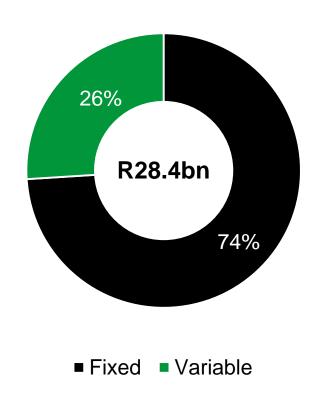
Expenses – cost optimisation in the variable & fixed expense base



Variable expenses – can be delayed or reduced

- ~10% **staff attrition** per annum
- STI: Linked to headline earnings & economic profit
- LTI: Linked to ROE, FINI 15 & strategic corporate performance targets
- Discretionary spend:
 Marketing & communication,
 consulting fees, travel
 expenses etc
- Revenue related fees





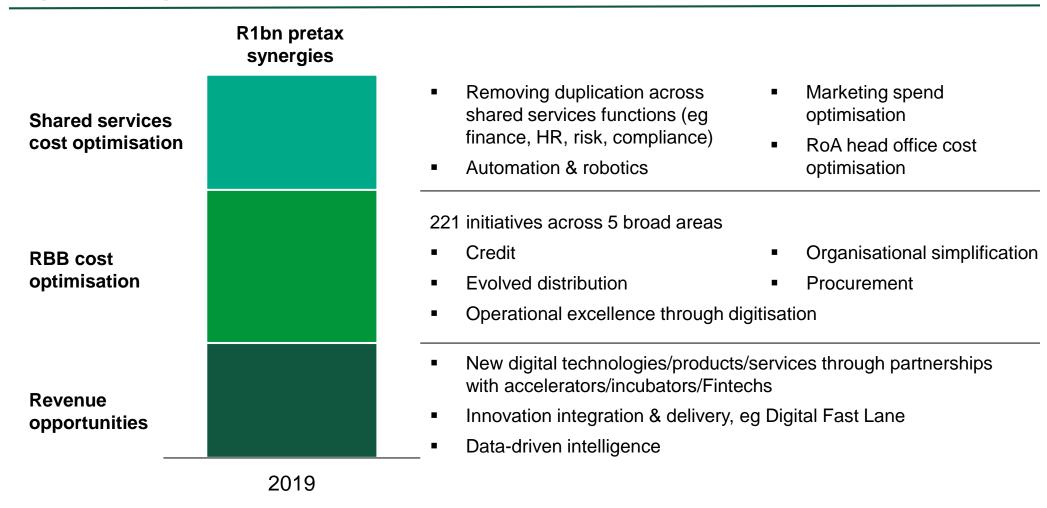
Fixed & variable expenses – structural optimisation planned

- Target operating model synergies of R1bn pre-tax by 2019
- Digitisation & integrated channels – lower cost to serve & revenue benefits
- Managed Evolution IT core system replacement
- Robotics & artificial intelligence
- Shared services model, including procurement, property strategy

Expenses – RBB a key contributor to the R1bn pretax Target Operating Model synergies



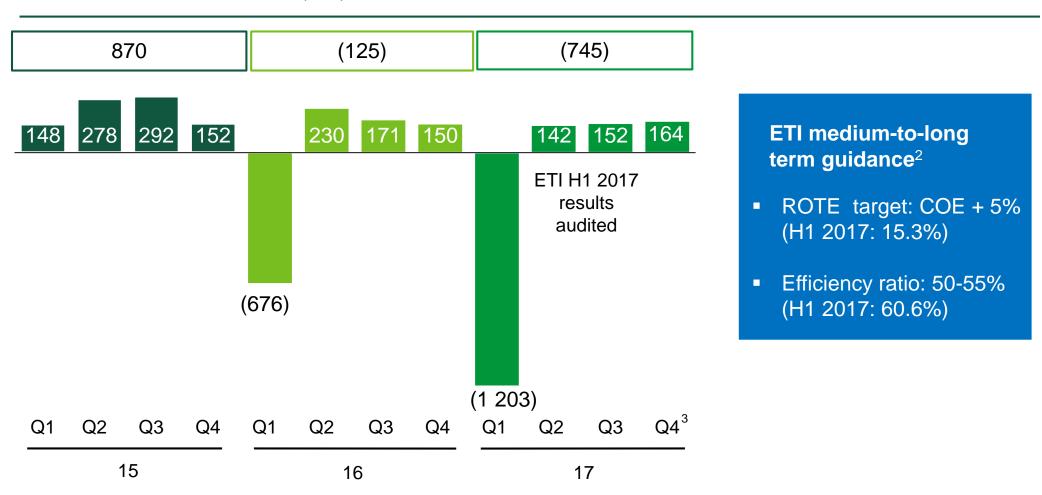
Target operating model



Associate income – ETI performance reflective of tough but improving environment, particularly in Nigeria



Associate income from ETI¹ (Rm)



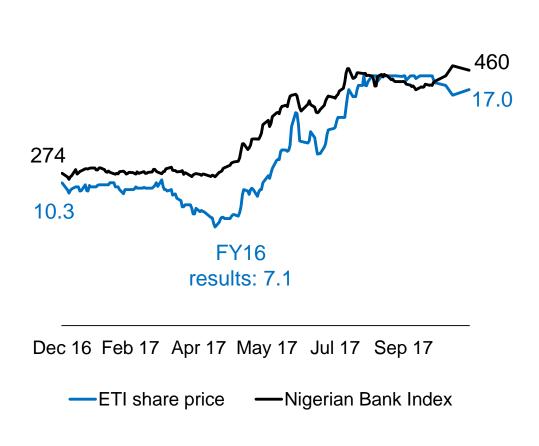
¹ ETI accounted for one quarter in arrear | ² Source: ETI disclosures. ETI estimate their COE at ~17% | ³ Estimate based on ETI Q3 2017 & average Q4 2017 Rand / US\$ of 13.58

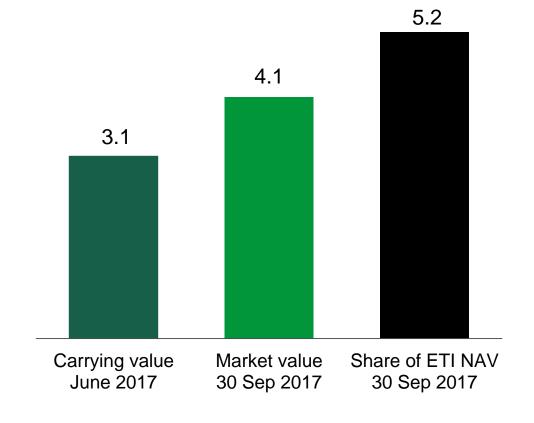
ETI – Nigerian market showing signs of recovery & ETI successfully secured \$400m of convertible funding. While short-term outlook remains uncertain, the longer-term potential remains



ETI share price vs Nigerian bank index

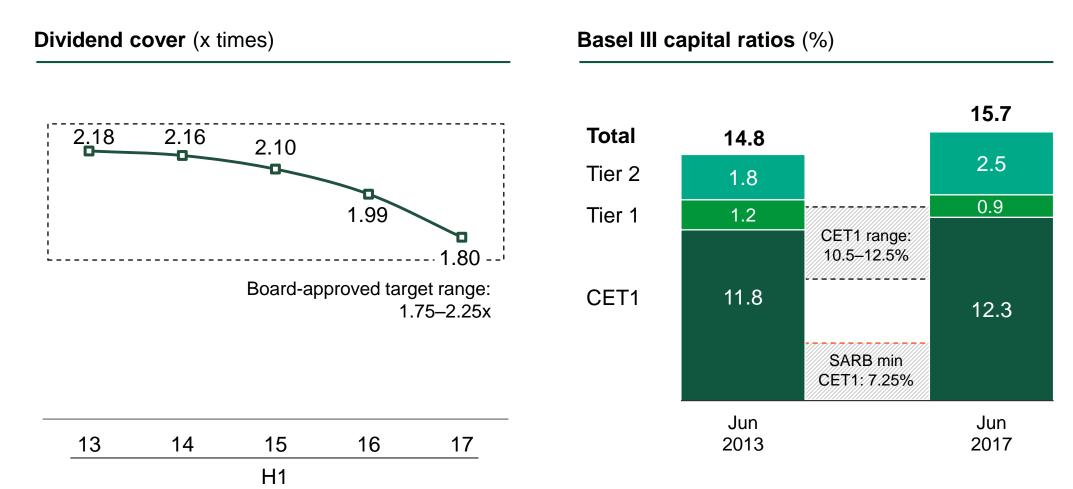
Carrying value & market value (Rbn)





Dividend – strong capital generation underpins dividend cover within target range





¹ Source: I-Net

Agenda



Market overview & positioning	Mike Brown
Strategic focus areas that underpin growth & create value	Mike Brown
Strong franchise with clear pathway to meeting our medium to long term targets	Raisibe Morathi
Conclusion	Mike Brown

Old Mutual Managed Separation



Listing of a new South African holding company – 'Old Mutual Limited' (OML)

- At the earliest opportunity in 2018, following OM plc's 2017 full-year results announcement
- Subsequent distribution of a significant proportion of the shareholding in Nedbank from OML
- OML will retain a 19.9% strategic minority shareholding in Nedbank to underpin the ongoing commercial relationship & residual OM plc

Timing

- Managed Separation materially complete by the end of 2018
- Allow OML shareholder base to season (EM holders) managing flowback/ overhang

Business as usual for Nedbank

- No impact on strategy, day-to-day management or operations, nor on staff or clients
- Technology, brand & businesses have not been integrated
- Engagements have been at arm's length overseen by independent board structures
- No impact on ongoing Old Mutual collaboration

Good governance & a good corporate citizen – underpinning our strategic journey



Executive leadership

- Highly rated management team
- Depth of bench strength & succession planning

Board of directors

- 61% independent directors
- 61% black directors (FSC definition)
- 28% female directors
- Broad & diverse skills & experience
- Applying King IV principles



Thomson Reuters Diversity & Inclusion Index – Nedbank the only African company in the top 20 most diverse & inclusive organisations



Dow Jones World Sustainability Index – one of only 27 banks on the index & included for the eleventh year



Africa's first carbon neutral financial organisation – carbon neutral since 2010



WWF Nedbank Green Trust Partnership – invested R211m since inception in support of over 200 environmental projects throughout South Africa.



JSE's Top 100 Most Empowered Companies – Nedbank overall winner (Codes of good practice)



Top 10 integrated reporting awards – fourth overall & best in financial services

Nedbank Group – a strong domestic foundation with attractive growth prospects both in SA & in rest of Africa



Short-term political uncertainties & muted SA economic outlook

Competitive franchises

- CIB strong franchise with growth opportunities
- RBB increase ROE as we lower efficiency ratio to ≤ 58%
- Wealth high ROE business, not impacted by managed separation
- Rest of Africa growth opportunity

Exciting growth drivers

- Delivering innovative market-leading client experiences
- Growing our transactional banking franchise faster than the market
- Being operationally excellent in all we do
- Managing scarce resources to optimise economic outcomes
- Providing our clients access to the best financial services network in Africa

Clear path to meet medium-to-long-term targets

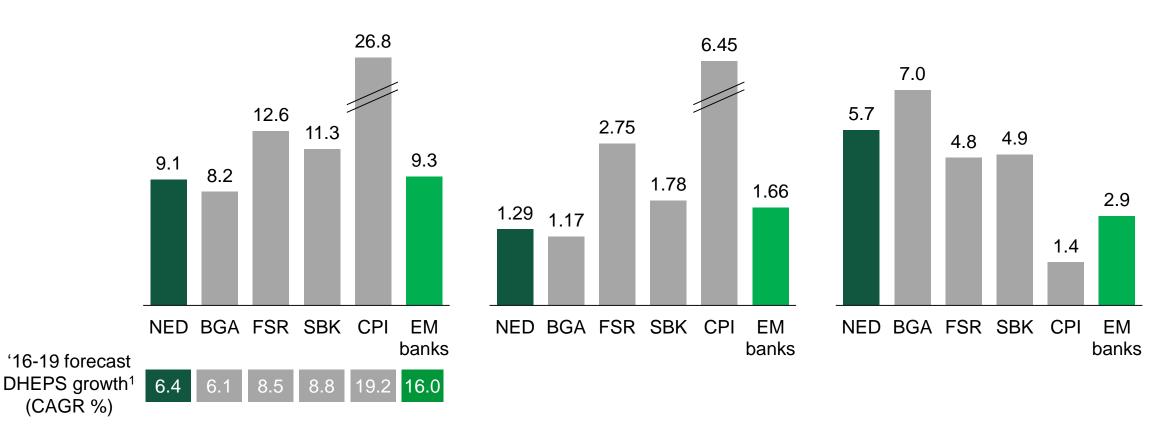
- Reduce efficiency ratio to 50 53%
- Increase ROE (excl gw) to COE + 5%
- Strong balance sheet & capital generative

Attractive valuation – price: earnings, price: book & dividend yield

Nedbank Group – attractive valuation



Price: earnings^{2,3} (x) Price: book^{2,3} (x) Dividend yield^{2,3} (%)



Disclaimer



Nedbank Group has acted in good faith and has made every reasonable effort to ensure the accuracy and completeness of the information contained in this document, including all information that may be defined as 'forward-looking statements' within the meaning of United States securities legislation.

Forward-looking statements may be identified by words such as 'believe', 'anticipate', 'expect', 'plan', 'estimate', 'intend', 'project', 'target', 'predict' and 'hope'.

Forward-looking statements are not statements of fact, but statements by the management of Nedbank Group based on its current estimates, projections, expectations, beliefs and assumptions regarding the group's future performance.

No assurance can be given that forward-looking statements will prove to be correct and undue reliance should not be placed on such statements.

The risks and uncertainties inherent in the forward-looking statements contained in this document include, but are not limited to: changes to IFRS and the interpretations, applications and practices subject thereto as they apply to past, present and future periods; domestic and international business and market conditions such as exchange rate and interest rate movements; changes in the domestic and international regulatory and legislative environments; changes to domestic and international operational, social, economic and political risks; and the effects of both current and future litigation.

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